



OPERATIONS REPORTS

Police Department
Public Safety
Housing & Neighborhood
Development

Police Department

PRESENTED BY:
Deputy Chief Lori Sweeney

Rockford Police Department

Scorecard

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Group A Offenses													
Benchmark	1,664	1,413	1,966	2,055	2,161	2,060	2,273	2,270	2,091	2,074	1,898	1,562	15,862
2011	1,343	1,104	1,580	1,816	1,887	1,919	1,932	1,868					13,449
Group B Offenses													
Benchmark	1,342	1,293	1,456	1,462	1,494	1,410	1,451	1,427	1,392	1,292	1,204	1,001	11,334
2011	1,096	1,074	1,518	1,357	1,390	1,402	1,254	1,337					10,428
Total Criminal Offenses													
Benchmark	2,574	2,706	3,421	3,517	3,655	3,469	3,724	3,697	3,483	3,366	3,102	2,563	26,764
2011	2,439	2,178	3,098	3,173	3,277	3,321	3,186	3,205					23,877
Percent Group A Offenses Cleared by Arrest or Exception													
Benchmark	39.0%	51.4%	35.8%	34.4%	35.9%	31.6%	28.6%	30.2%	32.9%	35.0%	33.6%	37.7%	35.1%
2011	40.6%	48.0%	36.3%	32.5%	34.5%	30.4%	26.2%	30.1%					33.8%

**benchmark is the average of 2008-2010.

**Score based on Standard Deviation of 3 yrs of Month data except Clearances based on 5% Deviation.



Rockford Police Department



PRELIMINARY OFFENSE TOTALS BY BEAT



Last Month vs This Month

GROUP A OFFENSES			
	JUL 2011	AUG 2011	% CHANGE
City	1,932	1,868	-3.31%
District 1	797	811	1.76%
West ADP	45	52	15.56%
West Weed & Seed	60	62	3.33%
West SCI	168	159	-4.22%
District 2	634	593	-6.47%
East ADP	62	53	1.92%
East Weed & Seed	150	115	-23.33%
District 3	398	356	-10.55%

This Month 2010 vs This Month 2011

GROUP A OFFENSES			
	AUG 2010	AUG 2011	% CHANGE
City	2,118	1,868	-11.80%
District 1	849	811	-4.48%
West ADP	61	52	1.98%
West Weed & Seed	87	62	-28.74%
West SCI	192	159	-17.19%
District 2	737	593	-19.54%
East ADP	64	53	-17.19%
East Weed & Seed	145	115	-20.69%
District 3	452	356	-21.24%

YTD '10 vs YTD '11

GROUP A OFFENSES			
	YTD 2010	YTD 2011	% CHANGE
City	14,799	13,449	-9.12%
District 1	5,959	5,230	-12.23%
West ADP	350	309	-11.71%
West Weed & Seed	490	358	-26.94%
West SCI	1,312	1,053	-19.74%
District 2	5,012	4,563	-8.96%
East ADP	387	358	-7.49%
East Weed & Seed	1,091	933	-14.48%
District 3	3,550	2,934	-17.35%

GROUP B OFFENSES			
	JUL 2011	AUG 2011	% CHANGE
City	1,254	1,337	6.62%
District 1	503	543	7.95%
West ADP	22	38	72.73%
West Weed & Seed	41	30	-26.83%
West SCI	123	106	-13.82%
District 2	393	478	21.63%
East ADP	40	24	-40.00%
East Weed & Seed	142	143	0.70%
District 3	215	248	15.35%

GROUP B OFFENSES			
	AUG 2010	AUG 2011	% CHANGE
City	1,484	1,337	-9.91%
District 1	651	543	-16.59%
West ADP	50	38	-24.00%
West Weed & Seed	104	30	-71.15%
West SCI	244	106	-56.56%
District 2	482	478	-0.83%
East ADP	29	24	-17.24%
East Weed & Seed	181	143	-20.99%
District 3	240	248	3.33%

GROUP B OFFENSES			
	YTD 2010	YTD 2011	% CHANGE
City	8,190	10,428	27.33%
District 1	4,797	4,394	-8.40%
West ADP	294	248	-15.65%
West Weed & Seed	559	431	-22.90%
West SCI	1,497	1,155	-22.85%
District 2	3,522	3,514	-0.23%
East ADP	271	269	-0.74%
East Weed & Seed	1,175	1,127	-4.09%
District 3	1,951	1,804	-7.53%

TOTAL CRIMINAL OFFENSES			
	JUL 2011	AUG 2011	% CHANGE
City	3,188	3,205	0.60%
District 1	1,300	1,354	4.15%
West ADP	67	90	34.33%
West Weed & Seed	101	92	-8.91%
West SCI	289	265	-8.30%
District 2	1,027	1,071	4.28%
East ADP	92	77	-16.30%
East Weed & Seed	292	258	-11.64%
District 3	613	604	-1.47%

TOTAL CRIMINAL OFFENSES			
	AUG 2010	AUG 2011	% CHANGE
City	3,602	3,205	-11.02%
District 1	1,500	1,354	-9.73%
West ADP	101	90	-10.89%
West Weed & Seed	191	92	-51.83%
West SCI	438	265	-39.22%
District 2	1,219	1,071	-12.14%
East ADP	93	77	-17.20%
East Weed & Seed	326	258	-20.86%
District 3	692	604	-12.72%

TOTAL CRIMINAL OFFENSES			
	YTD 2010	YTD 2011	% CHANGE
City	22,989	23,877	3.86%
District 1	10,756	9,824	-10.52%
West ADP	644	557	-13.51%
West Weed & Seed	1,049	789	-24.79%
West SCI	2,809	2,208	-21.40%
District 2	8,534	8,077	-5.36%
East ADP	658	627	-4.71%
East Weed & Seed	2,266	2,060	-9.09%
District 3	5,501	4,738	-13.87%

**Produced 9/2/11.

**Data after MAY 2008 pulled from NetRMS using Rpt Beats_Offenses_NIBRS in the first week of the following month.

**2006 data through MAY pulled from NetRMS using Rpt Beats_Offenses_NIBRS on 5/11/06.

**2007 data pulled from NetRMS using Rpt Beats_Offenses_NIBRS on 5/18/07.

Rockford Police Department

Achievements

- Arrests of subjects responsible for major crimes has cleared numerous cases and provided intelligence on several other incidents.
 - Business Robberies
 - Air Conditioner Thefts
- Nineteen guns recovered in August.
- YTD and monthly decreases in
 - Aggravated Assault (-7.73% YTD; -10.39% Jul - Aug)
 - Burglary (-17.96% YTD; -14.92% Jul - Aug)
 - Theft from Motor Vehicle (-16.01% YTD; -16.67% Jul - Aug)
 - Theft of MV Parts & Accessories (-32.58% YTD; -60% Jul to Aug)
 - Weapon Law Violations (-6.23% YTD; -40.98% Jul - Aug)

Rockford Police Department

Areas of Improvement

- Two major crime categories still showing notable YTD increases are Robbery (11.55% increase YTD) and Motor Vehicle Theft (7.58% increase YTD). Both offense categories showed decreases from July to August 2011.
- Continue to address crime concerns in the northwest area of the city.
- Increased traffic enforcement to increase visibility throughout the city.
- Rockford Police will continue to monitor and address Aggravated Assault & Robbery trends throughout the city.

Public Safety Rockford Fire Department

PRESENTED BY:
Chief Derek Bergsten

Rockford Fire Department

Achievements

- Accreditation
- Mileage and fuel usage data
- Maintenance Facility keeping up with repairs

Rockford Fire Department

Areas of Improvement

- More detailed operating costs for vehicles and facilities
- Sustainable strategies for Capital Replacement
- Alarm Handling Time

Rockford Fire Department Dashboard

2011 YTD

Measure	YTD Benchmark	Actual
EMS & Search and Rescue Incidents	12,047	12,830
Total Fires	537	538
Structure Fire Incidents (Residential)	168	155
Structure Fire Incidents (Commercial)	30	34
Vehicle Fire Incidents	92	103
Outside Fire Incidents	111	103
Open Burning Incidents	136	143
Inspections	1,449	2,146
Arsons	51	53
Public Education Activities	203	99

Rockford Fire Department

EMS & Search and Rescue Incidents

Type	2010 YTD	2011 YTD	% Change	Diff	
General	11,255	12,119	7.68%	864	↑
MVA	702	619	-11.82%	-83	↓
Rescue	90	92	2.22%	2	↑
YTD Total	12,047	12,830	6.50%	783	↑

Rockford Fire Department

Fire Incidents

Type	2010 YTD	2011 YTD	% Change	Diff	
Structure (Residential)	168	155	-7.74%	-13	↓
Structure (Commercial)	30	34	13.33%	4	↑
Vehicle	92	103	11.96%	11	↑
Outside	111	103	-7.21%	-8	↓
Open Burning	136	143	5.15%	7	↑
YTD Total	537	538	0.19%	1	↑

Public Works

PRESENTED BY:

Mark Stockman – Street Superintendent

Tim Holdeman: Water Superintendent

Street & Transportation

PRESENTED BY:

Mark Stockman – Street Superintendent

Monthly Performance		2011 Monthly Target	Mar	Apr	May	Jun	Jul	Aug
Street Operations	% Pothole CSR's Closed During Reporting Period	75%	73%	84%	82%	87%	90%	93%
	Arterial Pothole Requests - Average Days to Close	5	6	11	3	3	5	3
	# of Miles of Streets Swept	350		126	340	425	305	285
	# Trees Trimmed	75	91	29	39	22	18	11
	% Forestry CSR's Closed During Reporting Period	75%	62%	70%	66%	85%	71%	75%
	Forestry Requests - Average Days to Close	10	1.8	3.8	4.5	1.4	3.4	9.1
	Snow/Ice Requests - Average Days to Close	1	0					
	Snow/Ice Requests Closed - % 1 Day or Less	90%						
	Overall Requests - Average Days to Close	3	4.3	8.5	1.4	2.2	2	6.3
	% Overall Street Requests Closed	80%	61%	85%	82%	85%	83%	85%
Traffic Operations	Graffiti Removal Time in ≤ 5 days	95%		36%	98%	100%	100%	95%
	% Signals Repaired Compared to Reported	95%	99%	99%	99%	99%	99%	99%
	% Signals Replaced Compared to Reported	95%	100%	100%	100%	100%	89%	100%
	Signal Bulb Outage Response Time in ≤ 24 hrs	95%	100%	96%	100%	98%	97%	98%
	City Street Light Outage Response Time ≤ 5 days	95%	100%	100%	98%	100%	100%	100%
	Parking Lot Striping % to Plan	95%						100%
	% Sign Repaired/Replac. to Reported	95%	100%	100%	100%	100%	100%	100%
	Signs Repair/Replac. Response Time ≤ 5 days	95%	99%	99%	100%	100%	100%	100%

Public Works - Street Division

Achievements

- Completed 161 Miles of Pavement Striping
- Began Silt and Foliage Removal at Keith Creek
- Windstorm Tree Cleanup 95% Completed

Public Works - Street Division

Areas of Improvement

- Tree Pruning Backlog
- Street Requests for Service – Average Days to Close
- School and Pedestrian Sign Replacement

Water Operations

PRESENTED BY:

Mark Stockman – Street Superintendent

Tim Holdeman: Water Superintendent

		Monthly Performance	2011 Monthly Target	Mar	Apr	May	Jun	Jul	Aug
Water Operations	Distribution	Emergency Repair Time (hours)	3	1.7	2.6	0.8	0.7	1.6	2.8
		% of Total Repairs That Are Planned	80%	78%	80%	85%	85%	78%	81%
		Emergency JULIE Locate Response Time (hrs)	2	0.8	0.8	1	0.8	0.9	0.8
		Backlog of Non-Emerg Repairs (Weekly Avg)	25	15	15	20	18	20	17
		# of Winter Backlog Jobs	130	107	78	55	20		
		Water Main Flushed (mi)	5	11	44	68	42	30	32
	Customer Service	Average # of Days to Correct Meter Problem	30	22	23	21	32	22	21
		# of Days for First Available Scheduling	3	0.6	0.7	0.6	0.4	0.5	0.5
		% of Citizens Receiving 1st Choice Scheduling	90%	98%	98%	98%	98%	99%	99%
		Call Center Pick Up Response Time (sec.)	15	10	10	10	11	11	10
		% of Calls Dropped	5%	5.0%	4.0%	4.9%	4.9%	4.2%	4.2%
	Production	% Meeting Demand for Water Pumped	110%	188%	178%	104%	122%	120%	115%
		Service Pressure Excursions	250	154	60	68	116	213	218
		% of Total Maintenance Hrs Available	70%	72%	74%	78%	43%	73%	76%
		# of Water Quality Complaints	9	13	4	2	4	3	8
		% of Total Production from Rehabed Wells	80%	73%	79%	78%	77%	75%	71%
	Financial	Total Amt Past 30 Days Due as % of Revenue	5%	3.8%	4.0%	4.4%	4.0%	3.5%	3.2%
		Operating Revenue, % of Plan	100%	97%	84%	83%	82%	104%	93%
		Number of New Water Connections	8	1	3	2	1	1	3

Public Works - Water Division

Achievements

- Excellent Water Quality
- Sufficient Supply and Pressure
- Leak Detection Survey Complete
- Larchmont Water Main Extension Approved
- Customer Service Consolidation Project Initiated

Public Works - Water Division

Areas of Improvement

- Time Water Off
- Underground Asset Management
- Water Revenue
- Additional Water Filtration Plant Completion

COMMUNITY DEVELOPMENT CONSTRUCTION SERVICES & ECONOMIC DEVELOPMENT

Todd Cagnoni: Deputy Director

Robert Lamb: Industrial Development
Manager

Construction & Development Services Division

PRESENTED BY:

Todd Cagnoni Deputy Director
Construction Services

Construction & Development Services Division

ACHIEVEMENTS:

- Cross Training of Inspectors
- 2 additional ICC certifications completed this quarter
- Satisfied Plan Review and Inspection Benchmarks
- National Recognition on Advanced Energy Code Program

Construction & Development Services Division

AREAS OF IMPROVEMENT:

- Clerical Staffing
 - Cross Training
 - Efficiency
 - Meeting Peak Demands
- Public Outreach and Education

Construction & Development Services Division

	Monthly Performance	2010 Monthly Target	Jan	Feb	March	April	May	June	July	August
Planning Section	# of Sign Permits Reviewed	34	33	24	33	31	25	32	26	58
	% of Sign Permits Reviewed in 7 days	95%	100%	91%	66%	100%	100%	100%	92%	100%
	# of Temporary Sign Permits Reviewed	5	0	1	6	7	2	9	4	1
	% of Temporary Sign Permits Reviewed in 2 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# of Fence Permits Reviewed	30	1	1	32	49	54	58	33	31
	% of Fence Permits Reviewed in 3 Days	95%	100%	100%	100%	96%	96%	100%	100%	100%
	# of Driveway Permits Reviewed	20	1	0	4	14	18	36	35	42
	% of Driveway Permits Reviewed in 1 day	95%	100%	100%	100%	100%	100%	100%	100%	92%
	# of Dumpster Enclosures Reviewed	2	2	1	0	0	2	2	0	2
	% of Dumpster Enclosures Reviewed in 3 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# of Parking Lot Permits Reviewed	1	0	0	0	2	1	7	1	6
	% of Parking Lot Permits Reviewed in 5 Days	95%	100%	100%	100%	50%	100%	100%	100%	100%
	# of Zoning Confirmation Letters Completed	11	6	8	6	13	5	11	11	5
	% of Zoning Confirmation Letters Completed in 5 Days	95%	100%	100%	83%	100%	100%	100%	100%	100%
	# of Comm/MF Plans Reviewed	10	7	10	15	12	11	19	16	17
	% of Comm/MF Plans Reviewed in 14 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# of Home Occupation Permits Reviewed	0.31	0	0	0	1	0	1	0	1
	% of Home Occupation Permits Reviewed in 5 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# of Tentative Plats	0.14	0	0	0	0	0	0	0	1
	% of Tentative Plats Reviewed in 23 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# of Final Plats	0.78	0	0	1	1	1	1	1	0
	% of Final Plats Reviewed in 16 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# of ZBA Items	4	2	8	5	2	5	3	5	9
	# of LAB Items	2	0	0	7	0	2	4	3	5
	# of Annexations	0.35	0	0	0	0	0	4	0	0

Construction & Development Services Division

	Monthly Performance	2010 Monthly Target	Jan	Feb	March	April	May	June	July	August
Building Section	# of 1/2 Family New Reviewed	2.5	0	1	3	0	4	1	0	0
	% of 1/2 Family New Reviewed in 3 Days	95%	100%	100%	100%	100%	50%	100%	100%	100%
	# of 1/2 Acc Detach Reviewed	3	1	0	1	8	4	4	12	3
	% of 1/2 Acc Detach in 2 Day Reviewed	95%	100%	100%	100%	100%	100%	75%	100%	66%
	# of 1/2 Family Add/Alt Reviewed	39	8	15	44	48	55	22	31	42
	% of 1/2 Family Add/Alt Reviewed in 2 Days	95%	100%	93%	93%	100%	95%	100%	100%	95%
	# of Comm/MF Plans Reviewed	13	9	10	18	6	14	20	16	13
	% of Comm/MF Plans Reviewed in 14 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# Plumbing/Mechanical Plans Reviewed	6	6	12	16	3	5	15	8	6
	% of Plumbing/Mechanical Plans Reviewed in 14 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# of Electrical Plans Reviewed	11	11	12	19	2	17	13	7	16
	% of Electrical Plans Reviewed in 14 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# of Counter Permits Comm/MF Issued	7	4	7	8	6	7	7	7	5
	% of Counter Permits Comm/MF Issued in 2 Days	95%	100%	100%	100%	100%	71%	100%	100%	100%
	# of Demolition Permits	11	6	2	12	7	5	14	5	10
	% of Demolition Permits in 2 Day	95%	100%	100%	100%	71%	100%	93%	100%	90%
	Total # of Plumbing Permits	95	73	89	140	97	129	71	77	113
	# of Plumbing Permits w/o Child	76	59	66	95	82	90	59	58	86
	% of Plumbing Permits in 1 Day	95%	94%	97%	98%	98%	96%	98%	100%	97%
	Total # of Mechanical Permits	134	125	182	242	112	108	121	116	128
	# of Mechanical Permits w/o Child	117	105	159	202	84	90	100	88	100
	% of Mechanical Permits in 1 Day	95%	94%	97%	98%	96%	98%	100%	100%	100%

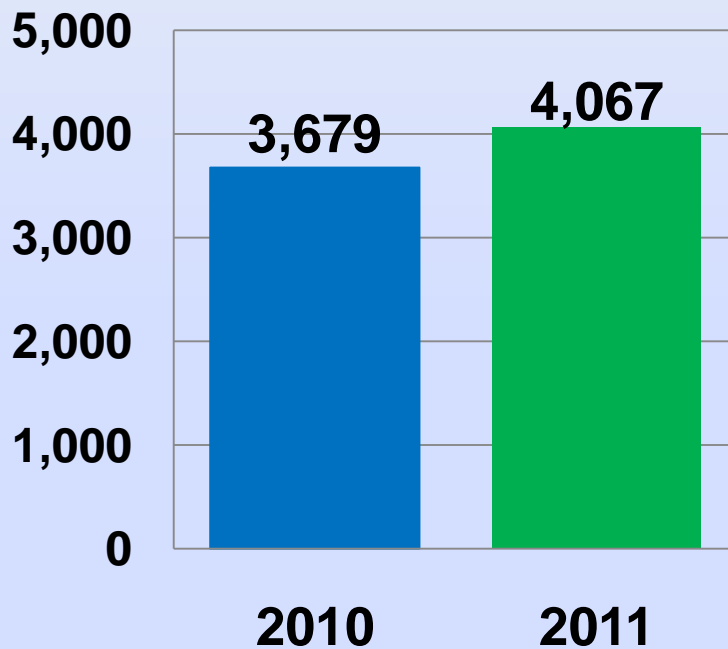
Construction & Development Services Division

	Monthly Performance	2010 Monthly Target	Jan	Feb	March	April	May	June	July	August
Building Section	Total # of Electrical Permits	62	30	41	75	73	67	59	57	71
	# of Electrical Permits w/o Child	35	13	12	35	38	37	30	37	27
	% of Electrical Permits in 1 Day	95%	84%	91%	91%	92%	97%	86%	97%	92%
	# of Roofing Permits	121	19	13	84	99	141	159	343	525
	% of Roofing Permits in 1 Day	95%	100%	84%	98%	98%	99%	99%	99%	99%
	# of Siding Permits	21	4	3	10	15	23	37	68	125
	% of Siding Permits in 1 Day	95%	100%	100%	100%	100%	96%	100%	96%	95%
	# of Structural Inspections Reported	255	298	282	364	296	335	297	303	365
	# of Structural Inspections	120	200	218	284	220	259	179	179	271
	% of Structural Inspections in 1 Day	95%	95%	96%	98%	99%	98%	98%	99%	97%
	# of Plumbing Inspection Reported	212	296	151	228	196	168	226	298	350
	# of Plumbing Inspections	133	107	110	186	157	130	123	174	234
	% of Plumbing Inspections in 1 Day	95%	95%	96%	96%	94%	99%	89%	74%	94%
	# of Mechanical Inspections Reported	186	161	193	279	209	198	212	212	213
	# of Mechanical Inspections in 1 Day	157	152	165	245	189	170	147	166	145
	% of Mechanical Inspections in 1 Day	95%	97%	96%	95%	96%	94%	88%	97%	91%
	# of Electrical Inspections Reported	214	133	119	160	181	152	171	174	172
	# of Electrical Inspections	109	45	79	106	158	123	99	118	118
	% of Electrical Inspections in 1 Day	95%	95%	95%	95%	96%	98%	99%	99%	89%
	# of FOIA Requests	15	5	19	18	21	16	15	30	32
	% of FOIA Requests in 5 Days	95%	100%	100%	100%	100%	100%	100%	90%	100%
	# of Online Permits (Of Total Permits)	3%	5	9	13	19	17	15	14	21

Construction & Development Services Division

Permits & Inspections Thru July 2010 vs. 2011

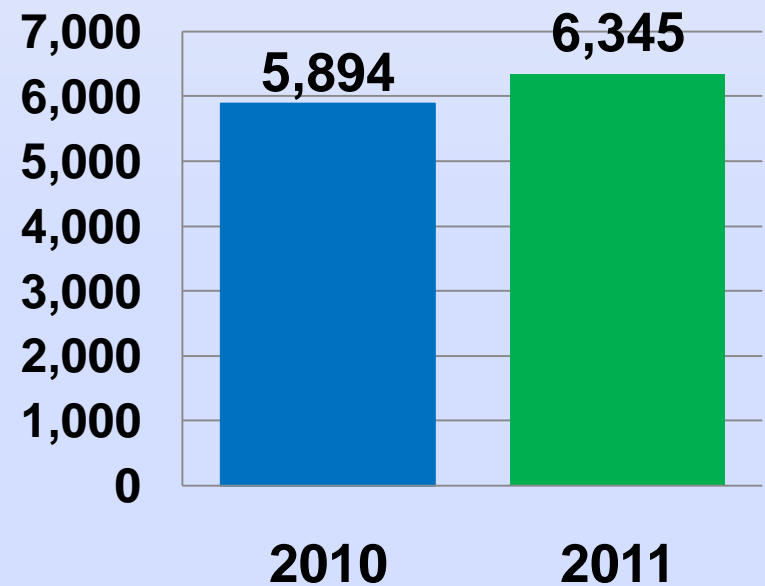
Total # Permits



Total # of Permits
Increased 10.55%



Avg # Inspections for
Inspection Staff



Total # of Inspections
Increased 7.65%



Construction & Development Services Division

Revenue and Construction Valuation

Thru July 2010 versus Thru July 2011

TOTAL REVENUE			
	YTD 07/10	YTD 07/11	% CHANGE
Building	\$645,706.43	\$857,276.58	32.77%
Planning	\$66,916.38	\$65,073.20	2.75%
Total	\$712,622.81	\$922,349.78	29.43%

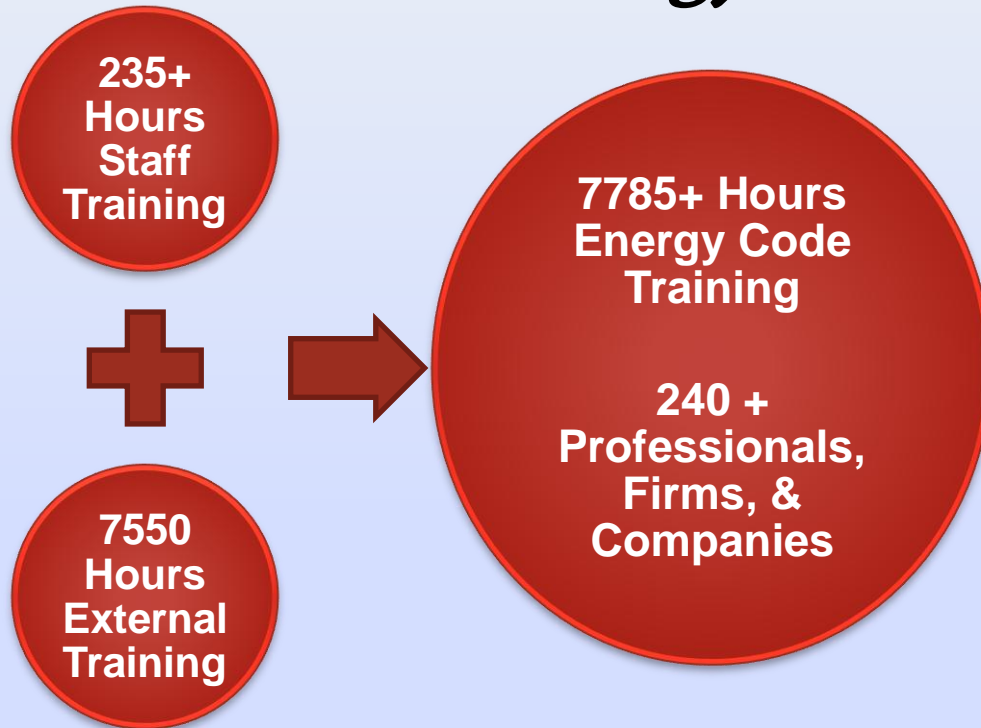


TOTAL CONSTRUCTION VALUATION			
	YTD 07/10	YTD 07/11	% CHANGE
Res	\$23,066,644	\$19,238,230	17%
Com	\$18,132,048	\$28,424,876	56.77%
Total	\$41,198,692	\$47,663,106	15.69%



Construction & Development Services Division

Advanced Energy Code Program Update

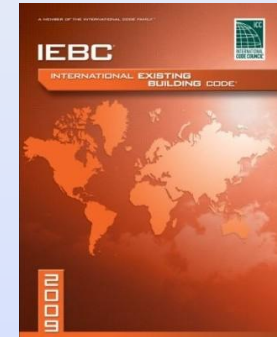
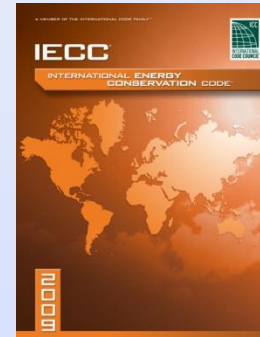


Training: Internal & External

- Online Webinars by DOE
- SEDAC - Department of IL DCEO
- ICC Seminars - City of Rockford Co-Sponsor with IL DCEO
- Online Practice Exams thru ICC
- Mechanical & Energy Code Class by ICC
- ICC Certifications obtained by Staff

Construction & Development Services Division

Advanced Energy Code Program Update



Code Adoption Process

- City of Rockford Adopted 2009 I-Codes – November of 2010
- City of Rockford adopted, for the first time ever, the International Existing Building Code
 - City has a large stock of existing buildings
 - It is more “green” to reuse an existing building than to develop a greenfield
- State Adopted the 2009 IECC for Residential Buildings which took effect in spring of 2010, Commercial was adopted prior



Community Development Dept. Economic Development Div.

PRESENTED BY:

Rob Lamb, Industrial Development Manager

Community Development Dept. Economic Development Div.

ACHIEVEMENTS:

- Number of Commercial & Industrial Projects Won
- Number of Commercial & Industrial Jobs Created and Retained
- Dollar Investment in Commercial & Industrial Projects
- Implementation of Global Marketing Plan

*Community Development Dept.
Economic Development Div.*

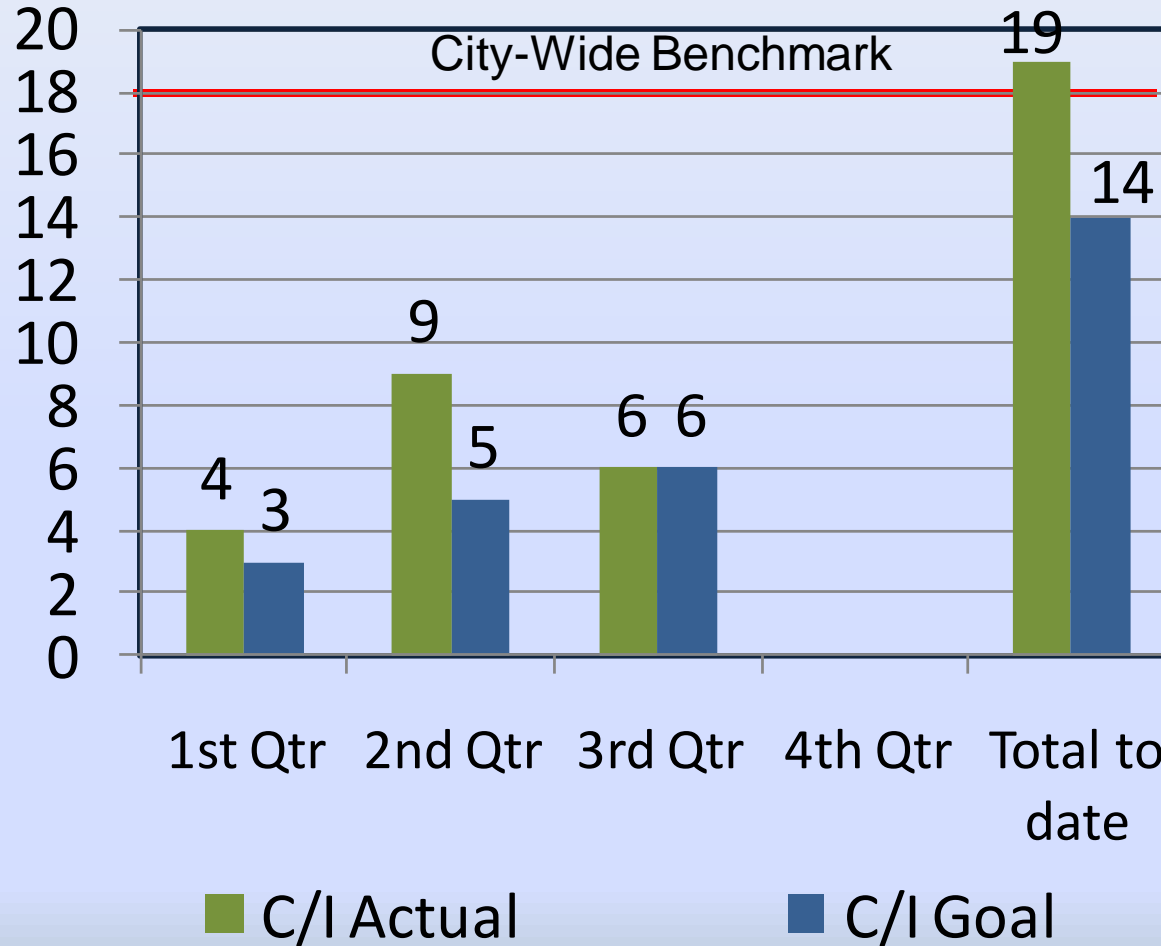
AREAS OF IMPROVEMENT:

- Increase LMI and Minority Employment Opportunities
- Increase Awareness of Workforce Investment Board Training Programs

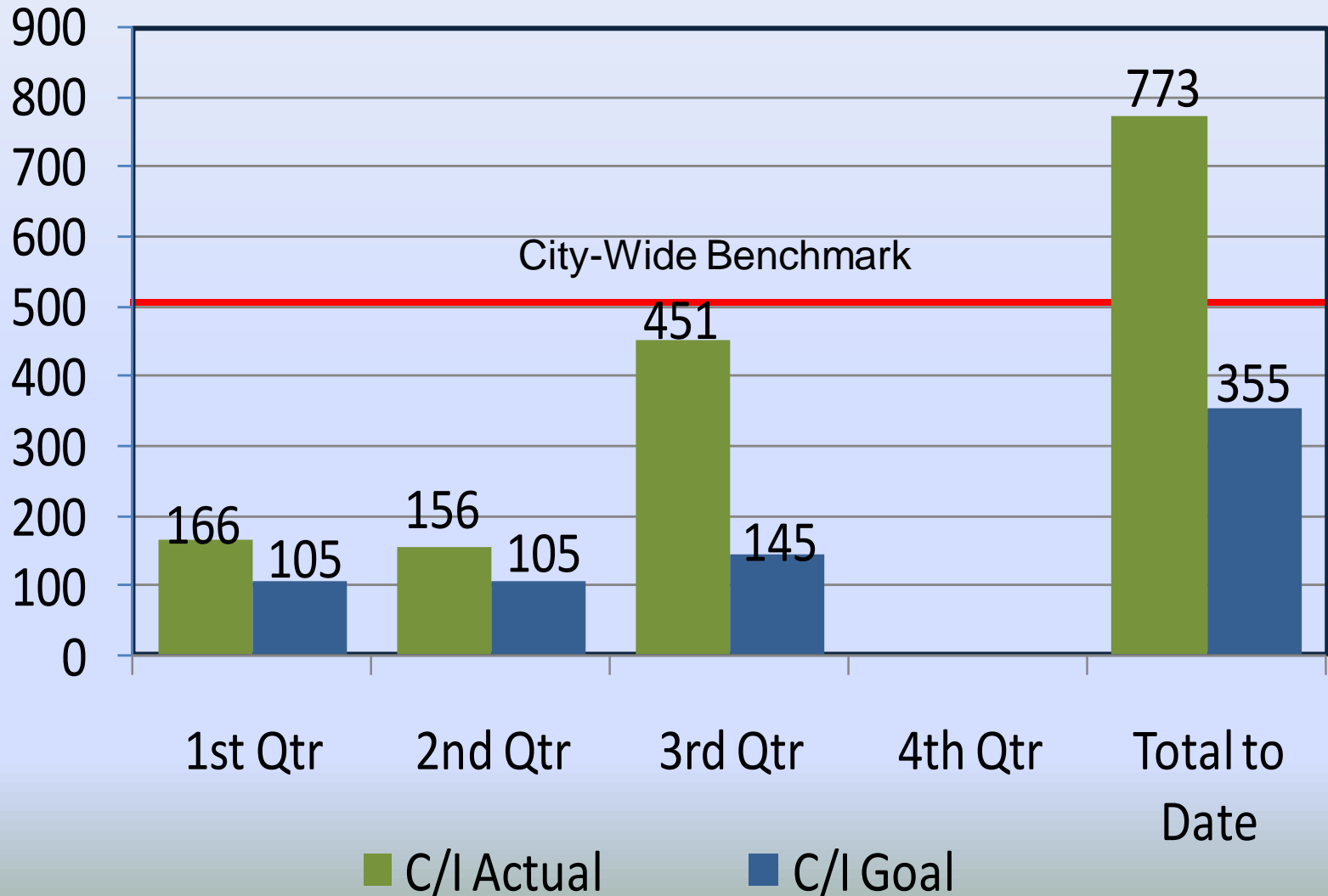
Economic Development 3rd Quarter Scoresheet

	Monthly Performance	2011 Annual Target	2011 Actual Total	1st Qtr Goal	Jan-Mar	2nd Qtr Goal	Apr-Jun	3rd Qtr Goal	Jul-Sep
Commercial New & Retained Projects	District 1		6				3		3
	District 2		1				1		
	District 3		2		1		1		
	Total	9	9	1	1	3	5	3	3
Industrial New & Retained Projects	District 1		2		1				1
	District 2		3		1		2		
	District 3		1						1
	Total	9	6	2	2	2	2	3	2
New Jobs	District 1	n/a	51		12		6		33
	District 2	n/a	25				25		
	District 3	n/a	415		15				400
	Total	160	491	30	27	30	31	50	433
Retained Jobs	District 1	n/a	19				4		15
	District 2	n/a	250		125		125		
	District 3	n/a	0						
	Total	340	269	75	125	75	129	95	15
Total Investment	District 1		\$3,212,000	\$ -	\$ -	\$ -	\$ 26,000	\$ -	\$ 3,186,000
	- Commercial	n/a	\$212,000				\$ 26,000		\$ 186,000
	- Industrial	n/a	\$3,000,000						\$ 3,000,000
	District 2		\$4,365,000	\$ -	\$ 1,500,000	\$ -	\$ 2,865,000	\$ -	\$ -
	- Commercial	n/a	\$665,000				\$ 665,000		
	- Industrial	n/a	\$3,700,000		\$ 1,500,000		\$ 2,200,000		
	District 3		\$10,250,000	\$ -	\$ 2,000,000	\$ -	\$ 8,000,000	\$ -	\$ 250,000
	- Commercial	n/a	\$10,000,000		\$ 2,000,000		\$ 8,000,000		
	- Industrial	n/a	\$250,000						\$ 250,000
	Total	\$25,000,000	\$17,827,000	\$ -	\$ 3,500,000	\$ -	\$ 10,891,000	\$ -	\$ 3,436,000

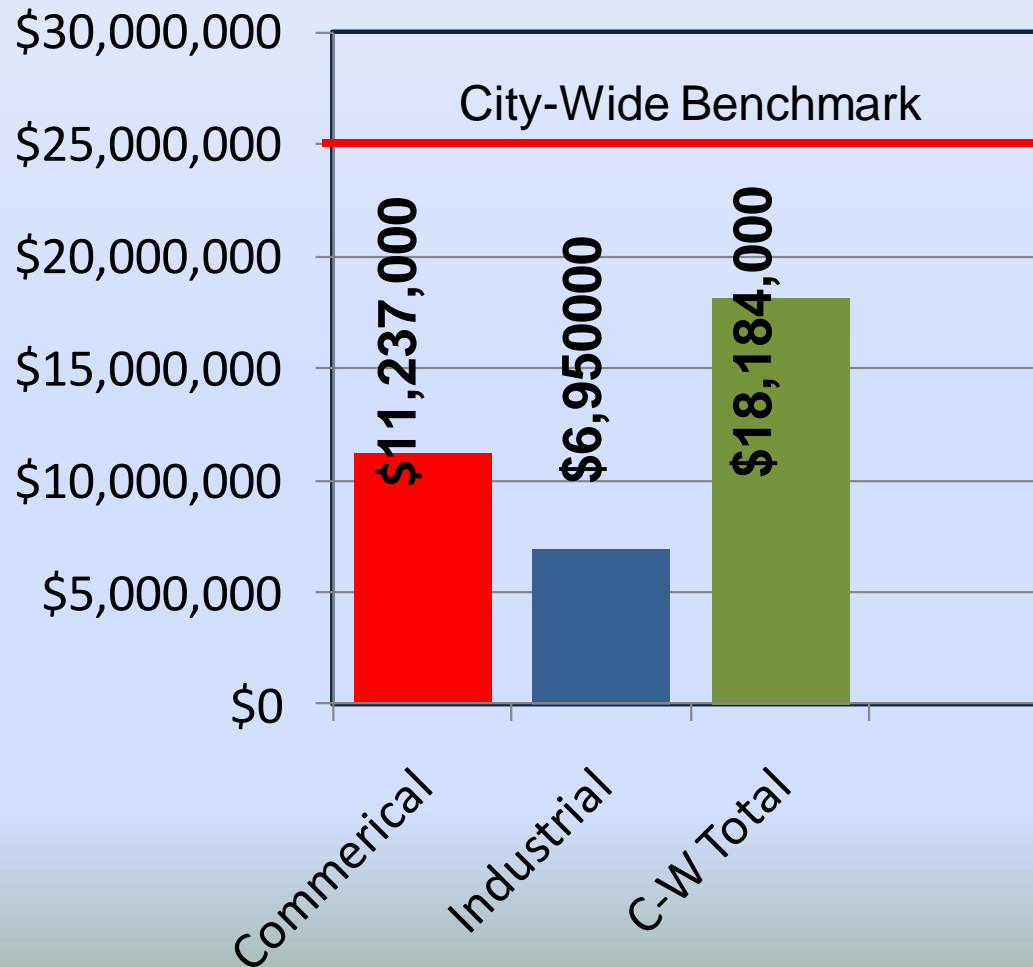
Commercial & Industrial Projects for 2011



Commercial & Industrial Jobs New & Retained for 2011



Dollars Invested in Commercial & Industrial Projects for 2011

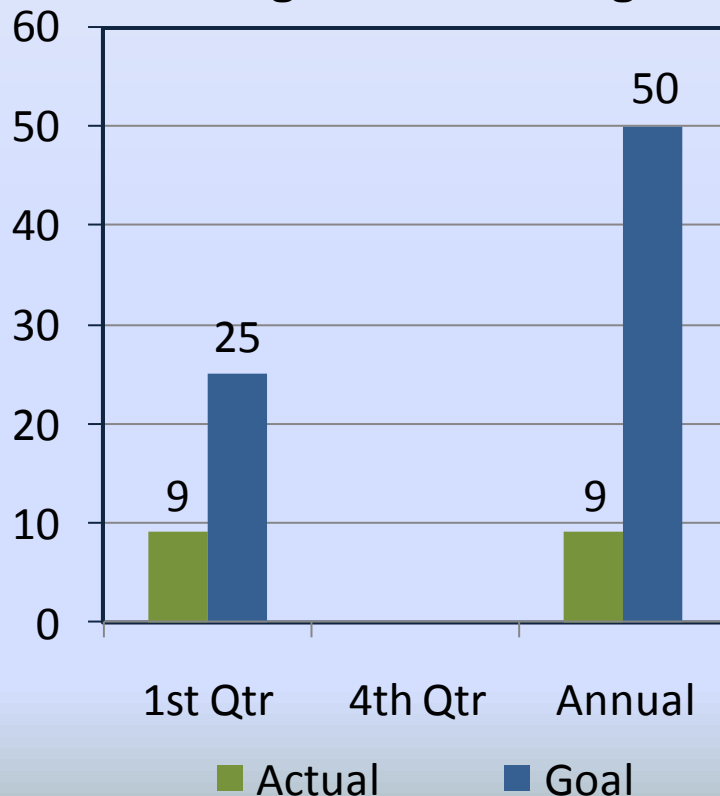


Implementation of 2011 Marketing Plan for Global Investment with RAEDC

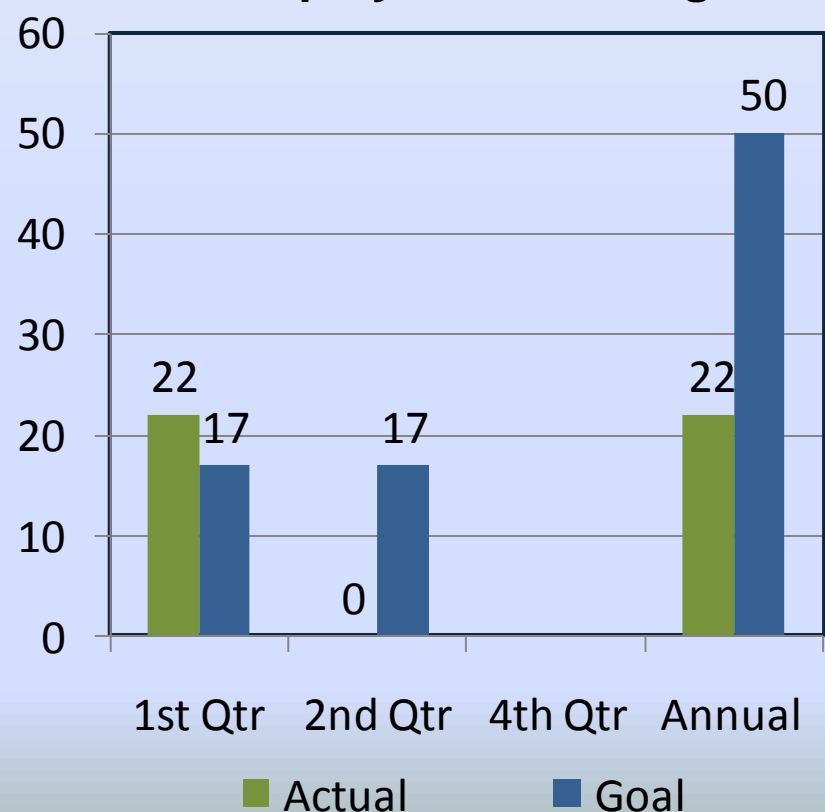
- Consulate & Trade Commissioner Visits: Projected meetings - 20
- Hosted Delegations: Projected visits - 4, Projected visitors - 40
- International Conferences:
 - China Impact Mission: Projected meetings – 30
 - Swedish Entrepreneurial Days (Sweden)
 - International Bio-Energy Days (Sweden)
 - Go Global IV (Rockford)
 - Quarterly E-Newsletter & Halsningar to targeted Global Markets
 - Promote Rockford Investment with 7 Sister Cities
 - Expand Industrial Partnership Agreements with target markets

Increase Employment Opportunities for LMI & Minority Individuals for 2011

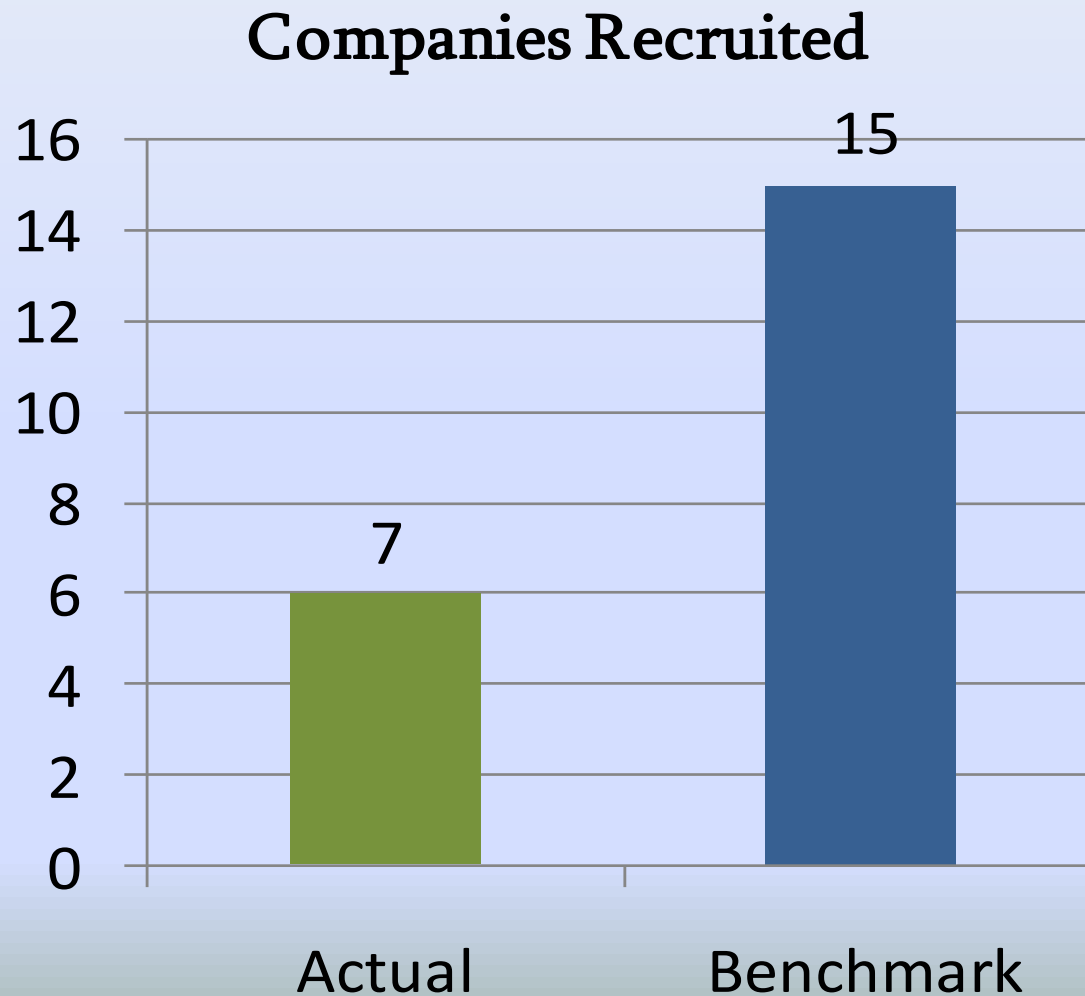
LMI/Minority Construction Management Training



LMI/Minority Self Employment Training



Coordinate with WIB to Increase Awareness of Training Programs in 2011



INFORMATION TECHNOLOGY

PRESENTED BY:
GLENN TROMMELS

Information Technology

Areas of Improvement

- Wireless Network for mobile computers
 - Server upgrades (four of six servers)
 - Updates to field based machines
 - Testing new wireless cards
 - Network configuration changes (Sprint /CoR)
 - Need to increase bandwidth to Sprint
 - Addressing dead spots with Sprint
- Building-to-building network problems

Information Technology

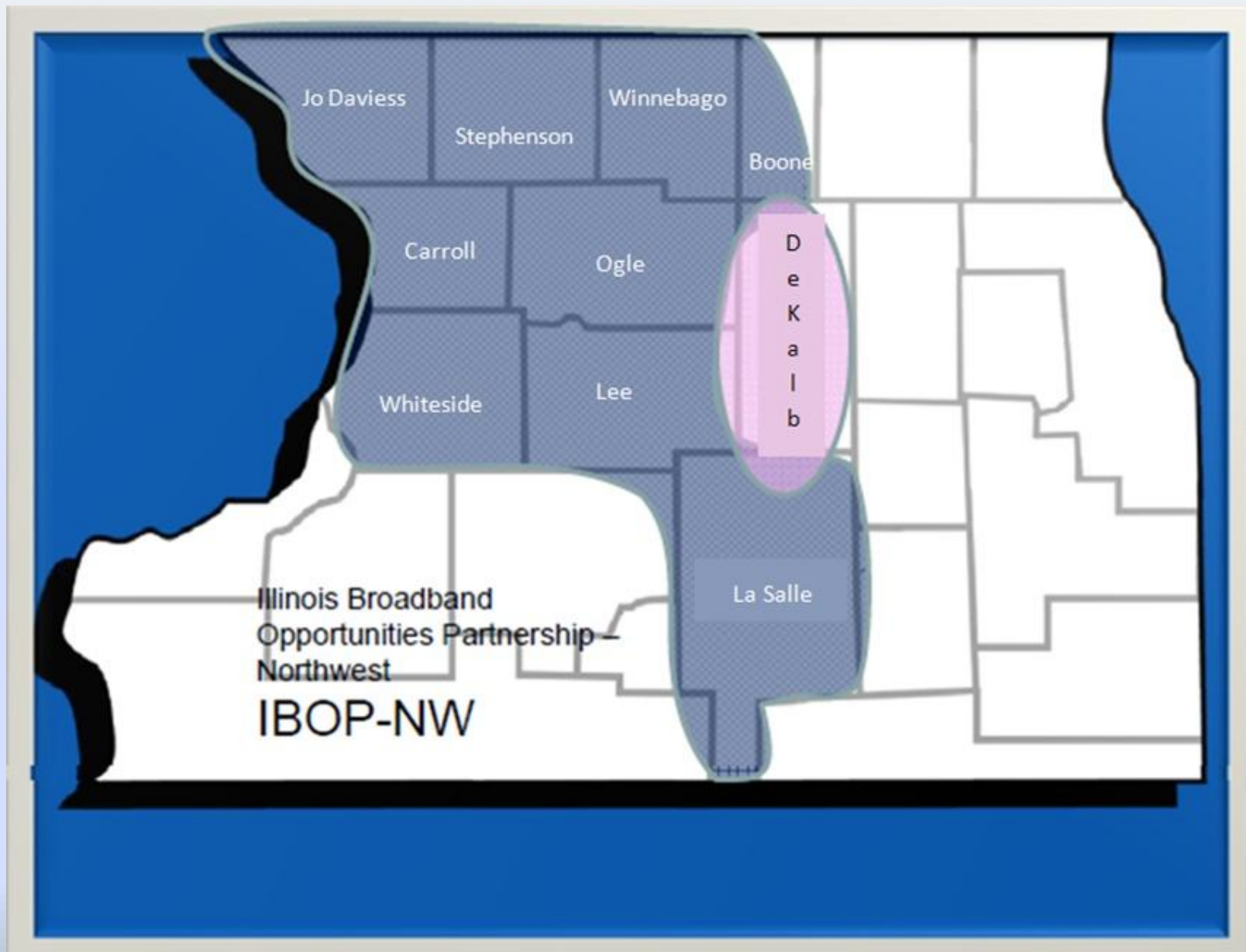
Areas of Improvement

- Staff Turnover
 - Lost two staff in a short period
- Running short on disk capacity
 - 97.54% utilization
 - Thin provisioning / data “deduplication”
- Continue to implement redundant systems
 - Recent internet outages

Information Technology

Achievements

- New data backup system
 - 5 days to 1.5 days
 - Protecting more data
- iFiber Broadband Project
 - \$68 million project (46 / 14 / 8)
 - Connects “Community Anchor Institutions”
 - Covers nine counties in NW Illinois
 - Construction has started in Boone / Lee





LEGAL DEPARTMENT

Kerry F. Partridge
Jennifer Cacciapaglia
John Giliberti

1ST AND 2ND QUARTERS 2011

CLAIMS & FREEDOM OF INFORMATION

MAJOR LITIGATION

Kerry F. Partridge
City Attorney

	2010 1st Quarter	2010 2nd Quarter	2010 3rd Quarter	2010 4th Quarter	2011 1st Quarter	2011 2nd Quarter	Total 2010-2011	
Claims this Quarter	50	74	33	31	142	59	389	
Avg. Claims per Quarter	65	65	65	65	65	65	65	
Claims this Year	50	124	157	188	142	201		
Claims Approved this Qtr.	8	9	3	7	23	6	56	
% of Claims Approved this Qtr.	16%	13%	9%	23%	16%	10%	14%	
\$ Value of Approvals this Qtr.	\$3,519.48	\$8,043.89	\$6,766.14	\$4,732.48	\$30,661.78	\$2,806.02	\$56,529.79	
Avg. \$ Approvals this Qtr.	\$782.11	\$893.77	\$2,255.38	\$676.07	\$1,333.12	\$467.67	\$1,068.02	
Avg. Days to Approve this Qtr.	30	44	53	27	33	31	36	Benchmark 33
% Approved w/in 33 days this Qtr.**	88%	55%	33%	71%	65%	67%	63%	Benchmark 50%
% Approved w/in 42 days this Qtr.	14%	77%	66%	71%	70%	83%	64%	Benchmark 80%
Claims Denied this Qtr.	43	65	30	24	119	53	334	
% of Claims Denied this Qtr.	84%	86%	91%	77%	84%	90%	86%	
\$ Value of Denials this Qtr.	\$33,700.32	\$225,573.56	\$21,239.84	\$86,208.58	\$283,022.34	\$61,435.21	\$711,179.85	
Avg. \$ of Denials this Qtr.	\$821.96	\$4,256.10	\$1,930.75	\$3,592.02	\$2,378.33	\$1,159.15	\$2,356.39	
Avg. Days to Deny this Qtr.	38	34	22	24	19	14	25	Benchmark 21
% Denied w/in 21 days this Qtr.	9%	22%	51%	79%	74%	89%	56%	Benchmark 80%
% Denied w/in 42 days this Qtr.	73%	71%	33%	88%	96%	95%	87%	Benchmark 90%
Avg. Days to Investigate this Qtr.	20	13	11	13	8	10	13	Benchmark 10

Claims Dashboard 2010-2011

Legal Department-Claims

ACHIEVEMENTS

2010

- Direct Scan of Investigation Results
- Upgraded Claims Software
- Improved the Claim Form
- Training Updates for Claims Investigators.
- Processed 188 claims worth over \$350,000.00.
- Approved \$24,000.00 of that total in payments to citizens.

2011

- Handled 142 Claims in First Quarter
- Improved Speed in Processing Times
- Met all Benchmarks in 2nd Quarter
- Improved Data Tracking Capabilities and Statistics

Legal Department-Claims

AREAS FOR IMPROVEMENT

- Continue trend toward faster claims processing.
- Improve website interface and electronic filing capabilities.
- Training for new personnel in the process.
- Revise claim requirements to be compatible with electronic filing?

Legal Department-FOIA

FOIA Dashboard 2010-2011

% of FOIA Requests Closed w/in 5 Business Days Jan-July 2011

	January	February	March	April	May	June
Community Development	93%	93%	91%	91%	90%	89%
Fire Department	93%	93%	93%	94%	94%	94%
Finance Department	59%	57%	62%	66%	67%	65%
Human Resources	75%	75%	60%	60%	66%	71%
Human Services	80%	80%	80%	80%	80%	80%
Information Technology	0%	0%	0%	0%	0%	0%
Legal Department	100%	100%	100%	100%	100%	100%
Mayor's Office	0%	0%	0%	0%	0%	0%
Police Department	93%	93%	94%	94%	95%	95%
Public Works	100%	100%	88%	87%	84%	82%
TOTALS:	92%	92%	92%	93%	93%	93%

Legal Department-FOIA

ACHIEVEMENTS

- Processed nearly 5,000 FOIA requests since inception in 2010.
- Good working relationship with the Public Access Counselor.
- All appeals have been resolved successfully.
- No fines or penalties assessed.
- No court actions have been filed.

Legal Department-FOIA

AREAS FOR IMPROVEMENT

- Refine keywords for more accurate routing.
- Review website interface and instructions ease of use.
- Survey internet users for feedback.
- Create uniform modes of communication with FILOs.
- Increase categories of statistics for RockStat.
- Improve quality control for statistics
- Identify and train all incoming FILOs.

Legal Department-Major Litigation

CASES OF INTEREST

CASE NAME	CASE FILED	ALLEGATIONS AGAINST CITY	INJURIES ALLEGED
Estate of Barmore/Kingdom Authority v. City of Rockford, et al.	2010	Excessive Force/Intentional Infliction of Emotional Distress/False Imprisonment of Witnesses	Death
Cash, et al. v. City of Rockford, et al.	2007	Failure to Prevent Excessive Flooding and Damage to Property	Property Damage
Gardner v. Johnson et al.	2008	Excessive Force/False Arrest	Shoulder Surgery
Urdaneta v. City of Rockford, et al.	2008	Wrongful Death	Death
Franzen v. City of Rockford	2011	Class Action [Impounded Vehicle/Noise Ordinance]	Loss of Vehicle Use

Legal Department-Major Litigation

NEW LAWSUITS FOR 2011

CASE NAME	ALLEGATIONS AGAINST CITY	INJURIES ALLEGED
Franzen v. City of Rockford	Class Action [Impounded Vehicle/Noise Ordinance]	Loss of Vehicle Use
Auto Owners a/s/o US Bank Trust v. City of Rockford et al.	Property Damage/ Apartment by SWAT Team	Monetary Only
Beach v. City of Rockford et al.	Excessive Force by Police	Facial Fractures and Abrasions
Hare, et al. v. City of Rockford, et al.	Wrongful Issuance of Building Permit	Monetary Only
Niles Industrial, LLC v. City of Rockford, etc.	Breach of Contract	Monetary Only
Jackson-Ausler, et al. v. City of Rockford	Auto Accident with Squad Car	Low Back Strain

Legal Department-Major Litigation

CASES CLOSED IN LAST 12 MONTHS

CASE NAME	YEAR FILED	ALLEGATIONS AGAINST CITY	OUTCOME
Doig v. City of Rockford	2007	Failure to Maintain Roadway	Dismissed
Moore v. Lesmeister, et al.	2008	Police Excessive Force	Settled
Secrets Apparel & Gifts Inc., v. City of Rockford	2008	1 st Amendment/Adult Business	Dismissed
Stallworth v. City of Rockford, et al.	2009	Negligent Operation of Squad Car	Settled
McFadden v. Tree Care Enterprises, et al.	2007	Failure to Protect Bystander	Dismissed
Jones v. City of Rockford	2006	Race Discrimination in Employment/Failure to Promote	Dismissed
Apollo Trenchless v. Fisher Excavating, Inc.	2009	Breach of Contract/Accounting	Dismissed

Legal Department-Major Litigation

LITIGATION PLAN FOR FALL 2011

- Continue with Oral Discovery in *Barmore/Kingdom Authority*
- Complete Discovery in *Cash Flooding Case*.
- Explore Settlement/Prepare for Trial in *Gardner*.
- Begin Oral Discovery in *Urdanetta*.
- File Responsive Pleading in *Franzen Case*.

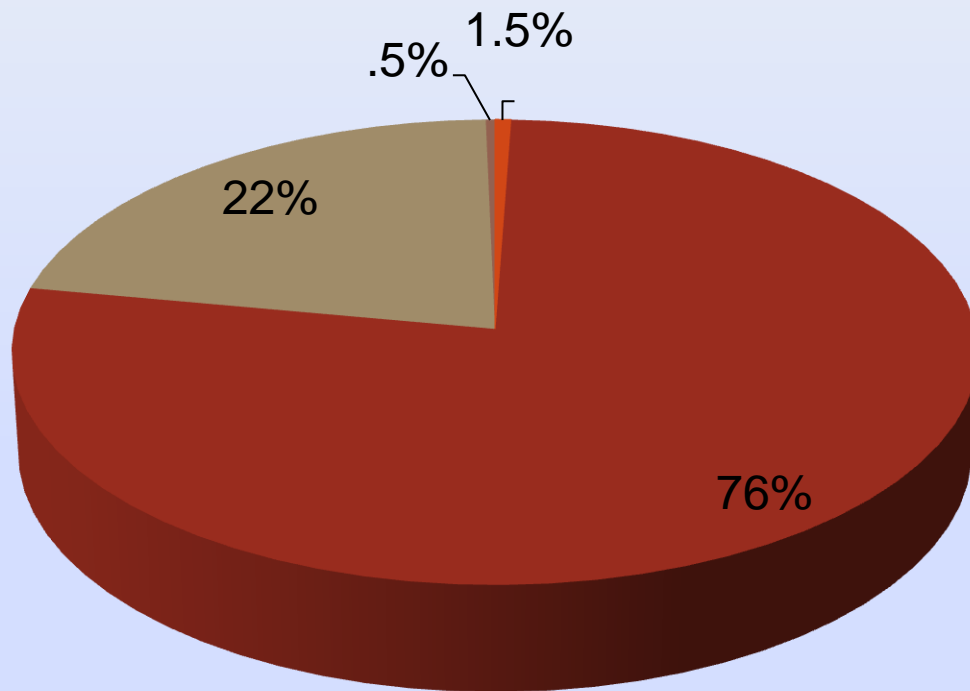


FUNDING SOURCES

Jennifer Cacciapaglia
City Attorney



- Federal funding eliminated
- Grant extended through March 2012
- Budget balance as of July 31 = \$66,067.65



■ Neighborhood
Restoration Total

■ Human
Trafficking Total

■ Youth
Programming
Total

■ Research Total

<u>GRANT</u>	<u>SOURCE</u>	<u>APPLIED</u>	<u>PARTNER</u>	<u>AMOUNT</u>	<u>STATUS</u>
CPTED TRAINING	CCDO	Aug-10	N/A	TA	COMPLETE
CCDO PLACE BASED - CADCA	CCDO	Dec-10	N/A	TA	COMPLETE
COMMUNITY GARDENING	NEIGHBORHOOD NETWORKS	Mar-11	ORCHID NEIGHBOROOD	\$1,650	\$341.00
LETTER OF INQUIRY	PUBLIC WELFARE FOUNDATION	Jul-11	LA VOZ	\$199,780	PENDING
2ND CHANCE JUVENILE MENT.	DOJ	May-11	PATRIOT'S GATEWAY	\$631,291	PENDING
HUMAN TRAFFICKING	DOJ	May-11	LA VOZ	\$1,097,388	PENDING
COMMUNITY NEEDS/RESEARCH	COMMUNITY FOUNDATION	Jul-11	LA VOZ, UIC	\$9,737.43	PENDING
SERVICES FOR HUMAN TRFK.	OVC	Jul-11	LA VOZ	\$399,791	PENDING
ACF HUMAN TRFK. SERVICES	ADMIN. CHILDREN/FAMILIES	Jul-11	LA VOZ	\$517,575.80	PENDING

PUBLIC SAFETY EMPLOYEE BENEFITS ACT

John P. Giliberti
City Attorney

PSEBA (cont.)

- Required Health Coverage Benefits
- (a) An employer who employs a full-time law enforcement, correctional or correctional probation officer, or firefighter, who, on or after the effective date of this Act suffers a catastrophic injury or is killed in the line of duty shall pay the entire premium of the employer's health insurance plan for the injured employee, the injured employee's spouse, and for each dependent child of the injured employee . . . If the injured spouse subsequently dies, the employer shall continue to pay the entire health insurance premium for the surviving spouse until remarried and for the dependent children under the conditions established in this Section...

PSEBA (cont.)

Term “catastrophic injury,” as used in statute requiring employer to pay health insurance premiums for law enforcement officers and firefighters who suffered catastrophic injury or were killed in line-of-duty and for their families, was intended to include injuries which forced an officer or firefighter to take a line-of-duty disability pension; although statute did not define catastrophic injury, sponsor of legislation stated that catastrophically injured meant an officer or firefighters who, due to injuries, was forced to take a line-of-duty disability pension.

Krohe v. City of Bloomington
(Illinois Supreme Court, 2003)

PSEBA (cont.)

(b) In order for the law enforcement, correctional or correctional probation officer, firefighter, spouse, or dependent children to be eligible for insurance coverage under this Act, the injury or death must have occurred as the result of the officer's response to fresh pursuit, the officer or firefighter's response to what is reasonably believed to be an emergency, an unlawful act perpetrated by another, or during the investigation of a criminal act.

820 ILCS 320/10(b)

PSEBA (cont.)

CITY RETIREE HEALTH INSURANCE PREMIUMS Regular PPO Premium Monthly Rates

	2011	2012
Single +1/Two under 65	\$1,339.00	\$1,404.00
Single +1/One over 65	\$1,242.60	\$1,307.60
Single +1/Two over 65	\$1,146.20	\$1,211.20
Family/Two under 65	\$2,008.50	\$2,106.00
Family/One over 65	\$1,912.10	\$2,009.60
Family/Two over 65	\$1,815.70	\$1,913.20
Single under 65	\$ 669.50	\$ 702.00
Single over 65	\$ 573.10	\$ 605.60

PSEBA (cont.)

ACHIEVEMENTS

2009

- Appellate Court of Illinois affirmed trial court's findings plaintiff was not responding to what he reasonably believed to be an unlawful act and his injury did not occur as a result of what he reasonably believed to be an emergency.

AREAS YET TO BE EXAMINED

- Appellate Court determination of whether a recipient of an occupational disease disability pension qualifies for PSEBA benefits.
- 2010 PSEBA Costs to the City's taxpayers \$152,880
- 2011 PSEBA Costs to the City's taxpayers \$160,680 to
(depending on pending applications) \$184,782

THANK YOU

QUESTIONS?